

NATCO'S ALL DIGITAL **VOICE MAIL** PACKAGES

BASIC PACKAGE - \$350 per mo.

- 1 minute greeting
- 5 minute maximum message length
- 15 minutes total mailbox capacity
- total messages 100
- message retention 30 days for new messages & 60 days for saved messages
- Stutter dial tone / message indicator

DELUXE PACKAGE - \$700 per mo.

- 2 minute greeting
- 10 minute maximum message length
- 30 minutes total mailbox capacity
- total messages 150
- message retention 30 days for new messages & 90 days for saved messages
- Stutter dial tone / message indicator
- Email notification

ULTIMATE PACKAGE

As new capabilities become available we will offer those in our Ultimate Package!



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NATCO'S ALL DIGITAL **VOICE MAIL**

Simple
Convenient
Reliable



With advancing technology and an increased need for flexibility, users can now retrieve and manage voice mail messages several ways.



All digital voice mail allows access by:

- any phone including your cell phone
- e-mail

All Digital Voice Mail Benefits

Communication is important to you. You take special care to be sure people can reach you as needed. Why risk missing calls? All digital voice mail from NATCO makes certain that you always get your most important messages.

After all – it's your call. Our voice mail guarantees that you won't miss a call – if you are away from home, on the phone, or just don't feel like answering right now.

- Experience crystal clear clarity
- Save important messages
- No tape recording equipment required
- Voice mail works even when the electricity is out

- No missed messages
- Receive and play your voice mail messages through your email
- Packages tailored to your budget and needs
- Increased mailbox capacity
- Expanded message retention capabilities
- Create and save multiple greetings then alternate between as needed
- Voice mail notification received by stutter dial tone or on compatible phones by message indicator light



Telephone Internet Satellite

301 E. Main St., Flippin, AR
1-800-775-6682
www.natconet.com

Quick Reference User Guide
(on reverse)

Using Your NATCO All Digital Voice Mail - Quick Reference User Guide

ACCESS YOUR VOICE MAIL

From the phone subscribed to the service:

1. Dial your exchange prefix and 9966 (see prefix list below).
2. If prompted, enter your password, then press #. Your initial temporary password is 0000 until you set up your personalized four digit password.

From a different phone:

1. Dial your exchange prefix and 9966 (see prefix list below).
2. Enter your 10-digit mailbox number (which is your telephone number including area code).
3. Enter your password, then press #. Your initial temporary password is 0000 until you set up your personalized four digit password.

Exchange Prefix List

| | |
|-----------------------|--------------------|
| Bull Shoals.....445 | Lead Hill436 |
| Diamond City422 | Omaha426 |
| Flippin.....453 | Pyatt427 |

RECORD YOUR GREETING

1. Access your voice mailbox.
2. Press 9 for the mailbox setup menu.
3. Press 1 for greeting options.
4. Press 2 to record your greeting.
5. Record your greeting, then press #.

CHANGE YOUR PASSWORD

1. Access your voice mailbox.
2. Press 9 for the mailbox setup menu.
3. Press 2 to change your password.
4. Enter your new password and then press #.
5. When prompted to verify the password, enter it again and then press #.

RETRIEVE MESSAGES

1. Access your voice mailbox.
2. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement "You have x new messages and x saved messages."
3. Press 1 to listen to new messages.
4. Press 2 to listen to saved messages.

When Retrieving Messages, You Can:

- Press 1 Play the message again
 Press 2 Save the message and play the next
 Press 3 Delete the message and play the next
 Press 4 Save the message as new
 Press 5 Reply to the message*
 Press 6 Forward the message to another mailbox*
 Press 7 Skip backward in the message
 Press 8 Pause the message
 Press 9 Skip forward in the message
 Press * Return to main menu

*Voice Mail package must be set to allow these capabilities.

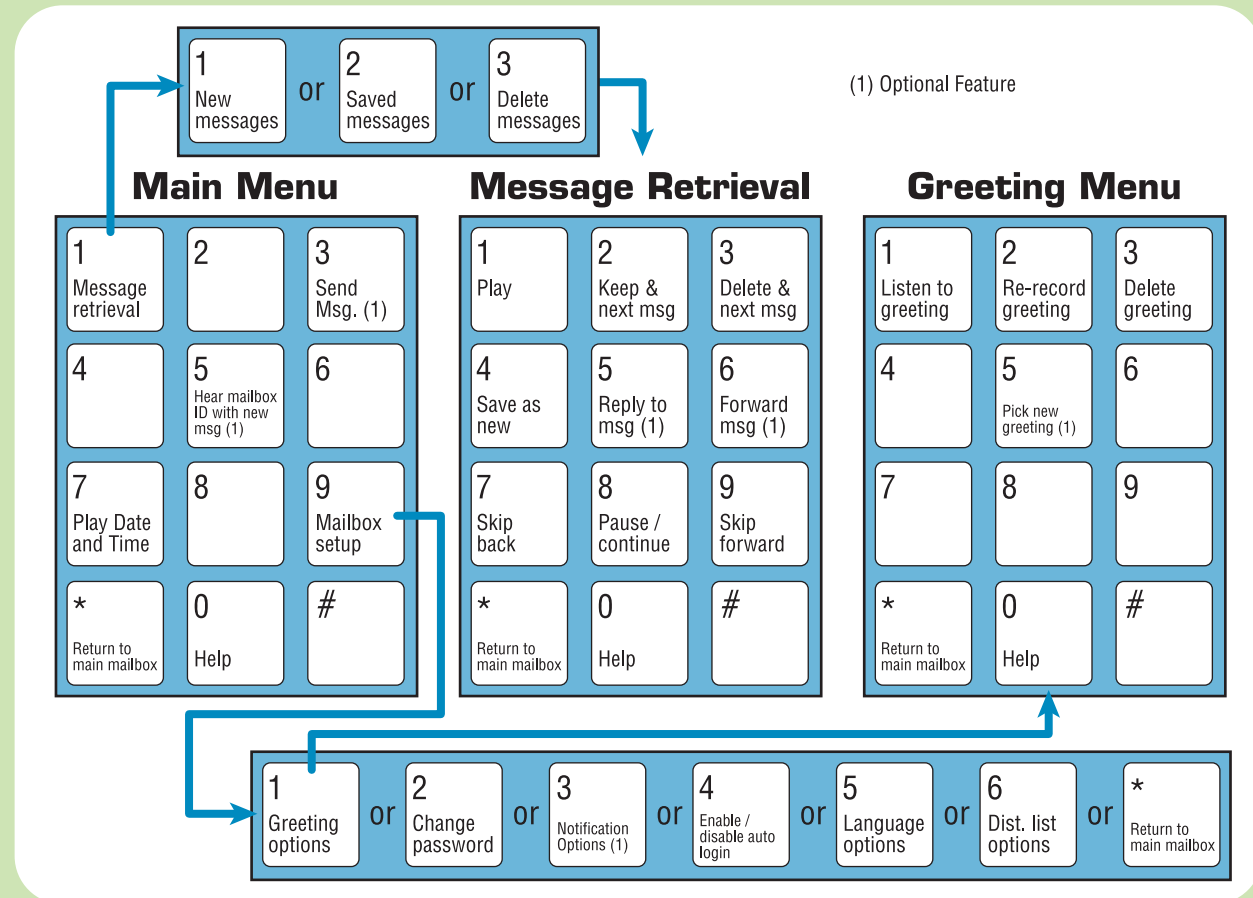
USING VOICE MAIL TO EMAIL

Only available in the Deluxe Voice Mail package.

1. Check your email as you normally would.
2. When you get a voice mail message, you will receive an email from 'YOURTELEPHONE' delivered right to your inbox. The message will have an attachment.
3. Open the attachment and your media player will play the message.
4. If desired, save the attachment on your PC.
5. Follow the links in the message to save or delete the message from the voice mail system.

Your Voice Mailbox NUMBER Is:

Your Voice Mailbox PASSWORD Is:



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