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LONG DISTANCE SERVICE
TELECOMMUNICATIONS TARIFF
Application of Tariff
Original Sheet 1

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EXPLANATION OF SYMBOLS

- (DR) Indicates discontinued rate
- (AT) Indicates addition to text
- (RT) Indicates removal of text
- (CR) Indicates change in rate
- (CP) Indicates change in practice
- (CT) Indicates change in text
- (NR) Indicates new rate
- (C) Indicates a correction
- (MT) Indicates move of text

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By Dr. Steven G. Sanders President-General Manager
Northern Arkansas Telephone Company
Flippin, Arkansas

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LONG DISTANCE SERVICE
TELECOMMUNICATIONS TARIFF
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LONG DISTANCE SERVICE TELECOMMUNICATIONS TARIFF

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LONG DISTANCE SERVICE TELECOMMUNICATIONS TARIFF

1.1 APPLICATION OF TARIFF

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This Tariff applies to all long distance service telecommunications, after its effective date, furnished or made available by Northern Arkansas Telephone Company (hereinafter NATCO) over service components located wholly within or partly within the LATAs of the State of Arkansas, between two or more points within the State of Arkansas, where the respective rate centers of such points are also located in said State.

Any increase in rates or changes in regulations authorized by any legally constituted authority acts as a modification of this Tariff to the extent NATCO exercises such authorization. Such change or changes shall become effective without further notice or any specific change in this tariff.

1.2 GENERAL REGULATIONS

1.2.1 SCOPE

Long Distance Message Telecommunications Service (LDMTS) the furnishing of those service components required for telecommunication between service points in different local service areas but within the same LATAs in accordance with the regulations and system of charges specified in this Tariff. The message charges specified in this Tariff are in payment for all Long Distance Message Telecommunications Service furnished between the calling and called service points unless another tariff or rate sheet has a different to additional rate.

The charges specified in this Tariff do not contemplate work being performed by NATCO employees involved at a time when overtime wages apply, due to the request of the customer, nor do they contemplate work once begun being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, an additional charge, based on the additional costs involved applies.

NATCO does not undertake to transmit messages but furnishes the use of its services to its customers for telecommunications. Other companies provide facilities. NATCO is not responsible for error or failure of such facilities.

The design, maintenance and operation of Long Distance Message Telecommunications Service envisions that communications will originate or terminate at a service point of the associated exchange telephone service for LDMTS. Connections of customer- or Other Common Carrier-provided communications systems may be made to LDMTS. However, NATCO will not be responsible for the through transmissions of signals or for the quality of transmission on such connections. LDMTS is designed and intended for voice communication.

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1.2 GENERAL REGULATIONS - (Continued)

1.2.1 SCOPE - (Continued)

Other uses are not prohibit, however any delay, failure, difficulty or other problem during such other uses is the responsibility of the user. As provided elsewhere in this tariff, voice communication may also be interrupted or be of limited quality due to technical problems or other interference.

1.2.2 PRIORITY OF SERVICES

A. In case a shortage of service components exists at any time either for temporary or protracted periods, the establishment of Long Distance Message Telecommunications Service shall take precedence over all other services.

B. Service is furnished subject to the availability of the service components required. NATCO will (1) determine which of those components shall be used and (2) make modifications to those components at its option.

C. At the option of NATCO, Billed Number Screening will be furnished to control instances of fraud associated with Billed to Third Party or Collect service or in response to a customer request.

1.2.3 LIMITATIONS ON DURATION OF CONNECTIONS

NATCO reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

1.2.4 LIABILITY

A. In view of the fact that the customer has exclusive control of his communications over the service furnished him by NATCO, and of the other uses for which service may be furnished him by NATCO, and because of unavailability of errors incident to the use of such services of NATCO, the services furnished by NATCO are subject to the terms, and conditions and limitations specified in B, C, and D following.

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1.2 GENERAL REGULATIONS - (Continued)

1.2.4 LIABILITY - (Continued)

B. The liability of NATCO for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in service components furnished by NATCO, occurring in the course of furnishing service and not caused by the negligence of the customer, or of NATCO in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in

(AT) transmission or failure or defect in service components occurs.

C. The customer indemnifies and saves NATCO harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its service; against claims for infringement of patents arising from combining with, service of NATCO, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with service provided by NATCO.

D. When the services of other telephone companies are used in establishing connections to service points not reached by NATCO's service components, NATCO is not liable for any act or omission of the other company or companies.

1.2.5 USE OF SERVICE

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.

1.2.6 OBLIGATION OF THE CUSTOMER

The calling party shall establish his identity in the course of any communication as often as may be necessary.

The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called service point or service points.

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1.2 GENERAL REGULATIONS - (Continued)

1.2.7 PAYMENT FOR SERVICE

The customer is responsible for payment of all charges for services furnished the customer, including charges for service originated or charges accepted at the customer's service point.

1.2.8 BILLING AND COLLECTION OF CHARGES

The charges for long distance service and chargeable reports are due when billed and are billed and collected by NATCO or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

1.2.9 ADVANCE PAYMENTS

Applicants for Long Distance Message Telecommunications Service, whose financial responsibility is not a matter of general knowledge or who are not connected in a substantial way with a firm, corporation or other concern of established credit, may be required to make an advance payment of at least one month's estimated charges.

1.2.10 DEFINITIONS

BILLED NUMBER SCREENING: Denotes an arrangement whereby at the time of message origination Bill to Third Number or Collect calls are screened for customer preauthorized or Company-directed non acceptance. Screening is based on the "billed to" number.

COLLECT CALL: Denotes a billing arrangement by which the charge for a message may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a Calling Card or third number. If the called service point is a Public or Semi-Public Coin Telephone, the charges must be billed to a Calling Card or third number, or the message may be re-originated from the called service point.

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1.2 GENERAL REGULATIONS - (Continued)

1.2.10 DEFINITIONS

CALLING CARD: Denotes a billing arrangement by which a message may be charged to an authorized Telephone Company Calling Card number.

INITIAL AND ADDITIONAL PERIOD: The initial period denotes the interval of time allowed at the rate specified for a connection between given points.

The additional period denotes the unit of time used for measuring and charging for time in excess of the initial period.

INTRALATA: Long Distance Message Telecommunications Service (LDMTS) where service point locations are all within the same LATA.

LATA: Local Access and Transport Area denotes a geographic area established for the administration of communications service. It encompasses designated local operating Telephone Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

PERSON-TO-PERSON: That service where the person originating the call specifies to NATCO operator a particular person to be reached, a particular mobile service point to be reached through a Mobile Telephone Service attendant, or particular PBX service point, department, or office to be reached.

A. When, after the service point, mobile radio system, or PBX service point called has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or mobile service point to be reached through a Mobile Telephone Service attendant, or to any other service point, department or office to be reached through a PBX attendant, the classifications of the call remains person-to-person.

B. When the person originating the call wishes arrangements made in advance with a particular party or service point for the establishment of a connection at a specified time (appointment call) the call is classified as person-to-person.

C. NATCO does not undertake in connection with person-to-person service to bring to a service point a called person who cannot be reached at a service point connected to the telecommunications network.

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1.2 GENERAL REGULATIONS - (Continued)

1.2.10 DEFINITIONS - (Continued)

D. There are two levels of Person-to-Person service. They are:

- 1) **Non-Automated:** Non-automated service is where the person originating the call dials zero, and the operator dials the number and collects necessary information for completion of the call. Non-automated service includes service that is not semi-automated. When an operator re-establishes a non-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.
- 2) **Semi-Automated:** Semi-automated service is where the person originating the call dials zero, then dials the desired telephone number, and the operator collects necessary information for completion of the call. When an operator re-establishes a semi-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply. Semi-automated service also includes the situation when an operator places a call for a party who identifies himself as being disabled and unable to dial the call because of his disability.

STATION: The network control signaling unit, data set or other equipment at customer's premises which enables the customer to establish the communications connection and to effect communications through such connections; also denotes a termination of an individual exchange line or PBX trunk provided in accordance with the provisions of this tariff, in switching equipment located in an exchange foreign to the exchange in which the customer is located.

STATION-TO-STATION: That service where the person originating the call dials the telephone number desired or gives to NATCO operator the telephone number of the desired service point, Mobile Telephone Service connecting circuit, PBX or PBX service point which is reached directly rather than through a PBX attendant, or gives only the name and address under which the number of the desired service point, Mobile Telephone Service connecting circuit or PBX is listed and does not specify a particular person to be reached, nor a particular mobile service point to be reached through a Mobile Telephone Service attendant, nor a particular PBX service point, department, or office to be reached.

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1.2 GENERAL REGULATIONS - (Continued)

1.2.10 DEFINITIONS - (Continued)

STATION-TO-STATION: - (Continued)

A. "Dial Station-to-Station" is that station-to-station service where the person originating the call from other than a coin or semi-public coin telephone dials the telephone number desired and the call is completed without the assistance of a telephone company operator and the call is not billed to a number other than the originating telephone number including: 1) when an operator records the originating telephone number where no automatic recording equipment is available; 2) when an operator reaches the called telephone number where service components are not available for dial completion; 3) when an operator places a call for a calling party who identifies himself as being disabled and unable to dial the call because of his disability; 4) and when an operator re-establishes a call which has been interrupted after the called number has been reached and; 5) when an operator places a call for the calling party who declares that he has attempted to complete the call but has been unable to do so due to technical difficulties.

B. Station-to-Station calls may be dialed direct, or completed with the assistance of a Telephone Company operator. If the customer utilizes an operator, there are three levels of Operator Assistance service. They are:

1) **Non-automated:** Non-automated service is where the person originating the call dials zero, and the operator dials the number and collects billing information for completion of the call. Non-automated service includes service that is not fully automated or semi-automated. When an operator re-establishes a non-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.

2) **Semi-Automated:** Semi-automated service is where the person originating the call dials zero (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call. When an operator re-establishes a semi-automated call which has been interrupted due to a problem on the network after the called number has been reached, no additional operator service charge shall apply.

3) **Fully Automated:** Fully automated service is where the person originating the call dials zero, then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator. This service also includes the situations described in 1.2.14 A. preceding.

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1.2 GENERAL REGULATIONS - (Continued)

1.2.10 DEFINITIONS - (Continued)

TELEPHONE COMPANY: Northern Arkansas Telephone Company (NATCO)

NATCO reserves the right to determine the service component used where there are multiple service components.

1.3 METHOD OF APPLYING RATES

1.3.1 Long distance telecommunications service rates between points (cities, towns, or localities) are based on the air line distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

1.3.2 For the purpose of determining air line mileages vertical and horizontal grid lines have been established across the United States and Canada. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. A pair of V-H coordinates locates a rate center, for determining air line mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the air line mileage computed as explained in 1.3.2 following, with fractional miles being considered full miles.

A. Long Distance Telecommunications Services

To determine the rate distance between any two rate centers proceed as follows:

1. Obtain the "V" and "H" coordinates for each rate center.
2. Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates.

Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

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1.3 METHOD OF APPLYING RATES - (Continued)

1.3.2 - (Continued)

A. - (Continued)

3. Divide each of the differences obtained in 2. by three, rounding each quotient to the nearer integer.

4. Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integer obtained in 3. by three and repeat step 4. Repeat this process until the sum of the squares obtained in 4., is less than 1778.

5. The number of successive divisions by three in steps 3 and 4 determines the value of "N". Multiply the final sum of the two squares obtained in step 4 by the multiplier specified in the following table for this value of "N" preceding:

<u>N.</u>	<u>Multiplier</u>	<u>Minimum Rate Mileage</u>
1	0.9	---
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

6. Obtain square root of product in 5. and, with any resulting fraction, round up to next highest integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in 5. preceding, the minimum rate mileage corresponding to the "N" value is applicable.

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1.3 METHOD OF APPLYING RATES - (Continued)

1.3.2 - (Continued)

A. - (Continued)

Example:

The message rate distance is required between Little Rock, Arkansas and Paragould, Arkansas.

	<u>V</u>	<u>H</u>
a. Little Rock	7721	3451
Paragould	7330	3283
b. Difference	391	168

c. Dividing each difference by three and rounding to nearer integer = 130 and 56

d. Squaring integers and adding, $130 \times 130 = 16900$
 $56 \times 56 = 3136$

Sum of squared integers 20036
 Sum of squared integers is greater than 1777, so divide integers in c. by three and repeat d.

f. Squaring integers and adding	$43 \times 43 =$	1849
	$19 \times 19 =$	<u>361</u>

Sum of squared integers 2210

Sum of squared integers is greater than 1777, so divide integers in e. by three and repeat f.

g. Dividing integers in e. by three and rounding = 14 and 6

h. Squaring integers and adding,	$14 \times 14 =$	196
	$6 \times 6 =$	<u>36</u>

Sum of squared integers 232

i. Multiply final sum of squared integers 232
 by factor 72.9 (corresponding to "N" = 3) $\times 72.9$
= 16,912.8

j. Square root of 16,912.8 = 130.04922 and a fraction, which is rounded up to 131 miles (fractional miles being considered full miles). The 131 miles is larger than the minimum of 121 rate miles applicable when "N" = 3, so the message rate mileage is 131 miles.

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1.4 TWO-POINT SERVICE

1.4.1 CLASSES OF SERVICE

Service is offered on a Station-To-Station basis. Day, Evening, Night and Weekend rates apply to all classes of service excluding the service charges as specified in 1.4.6, B. as follows:

T

A. Application of Rate Periods

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
8:00 AM to 5:00 PM*	DAY RATE PERIOD FULL RATE					NIGHT & WEEKEND RATE PERIOD	
5:00 PM To 11:00 PM*	EVENING RATE PERIOD					NIGHT & WEEKEND RATE PERIOD	EVE. RATE
11:00 PM To 8:00 AM*	NIGHT & WEEKEND RATE PERIOD					NIGHT & WEEKEND RATE PERIOD	

* To, but not including.

B. The time (at the calling service point) at which connection is established governs.

1.4.2 Reserved For Future Use

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LONG DISTANCE SERVICE TELECOMMUNICATIONS TARIFF

1.4 TWO-POINT SERVICE – (Continued)

1.4.3 TIME OF DAY

The time when connection is established, as provided in 1.4.5, following, determined in accordance with the time -- standard or daylight saving - legally or commonly in use at the location of the rate center of the calling service point, determines whether Day, Evening, or Night and Weekend rates apply. This rule applies whether the message is sent paid or received collect.

1.4.4 TIMING OF MESSAGES

A. Length of conversation is the elapsed time between the start and the end of the telephone communication.

B. On Station-to-Station calls, chargeable time begins when connection is established between the calling telephone and the called telephone, mobile radio system or other customer premises equipment.

C. Chargeable time does not include time lost because of faults or defects in the service.

D. Chargeable time ends when the calling service points “hangs up” thereby releasing the network connection. If the called service point “hangs up” but the calling service point does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by NATCO operator.

E. When exchange telephone service used for Long Distance Message Telecommunications Service is directly connected (i.e., not connected through a Multiline Terminating System) at a customer’s premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the Customer’s responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that the chargeable time may begin.

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1.4 TWO-POINT SERVICE - (Continued)

1.4.5 INITIAL PERIODS AND ADDITIONAL PERIODS

A. Rates for Long Distance Message Telecommunications Service are specified in terms of initial and additional periods.

1. The initial period is the interval of time allowed at the rate for a specified connection between given service points.

2. The additional period is the unit of time used for measuring and charging for time in excess of the initial period.

1.4.6 RATES

The following rates apply to intrastate intraLATA business between all points within the designated LATAs in the State of Arkansas.

A. Usage - All Classes of Service

1. Initial period rates indicated in the rate table in 1.4.6,E.1. following, are for connections of one minute or any fraction thereof.

2. All additional minute rates indicated in the rate table in 1.4.6,E.1. are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

3. Discounts for the Evening, and Night and Weekend reduced rate periods indicated in the table in 1.4.1.A. preceding, are expressed as a percent reduction of the charge calculated at the rates indicated in the table in 1.4.6,E.1. and are applied to message connections established during the periods indicated in 1.4.1,A. preceding.

4. When the connection is established in one rate period and ends in another, the rate for each rate period applies to the portion of the connections occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

5. Discounts apply to the charge for the initial minute occurring within the discount rate period and to all additional minutes occurring within each discount rate period. The discount is computed separately for charges in each rate period and the results are then totaled. When application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

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1.4 TWO-POINT SERVICE – (Continued)

1.4.6 RATES – (Continued)

B. Operator Assistance Service Charges

1. The following rates for Operator Assistance Service will apply in addition to the rates for long distance service as found in this tariff. Discounts as specified in 1.4.1, A. do not apply to Operator Assistance Service Charges.

2. RATES

	<u>DESCRIPTION</u>	<u>NON-COIN RATE</u>	<u>COIN RATE</u>
	<u>STATION-TO-STATION SERVICE</u>		
	<u>CALLING CARD</u>		
	Non-Automated	\$0.90	\$0.90
	Semi-Automated	0.35	0.35
	Fully Automated	0.35	0.35
	<u>SENT PAID</u>		
	Non-Automated	\$0.90	\$0.90
	Semi-Automated	0.90	0.90

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1.4 TWO-POINT SERVICE - (Continued)

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1.4.6 RATES - (Continued)

C. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

D. Service from coin box telephones:

The initial and additional period rates shown in 1.4.6, E.1 following apply for Station-To-Station and Person-To-Person service from coin box telephones.

1. On sent paid calls from coin box telephones the amount to be deposited is the sum, rounded to the nearest multiple of \$.05, of the appropriate service charges, initial period rate and additional period rate plus applicable taxes.
2. When the sum of message charge and the applicable taxes is midway between multiples of five cents, the next higher multiple shall apply.

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1.4 TWO-POINT SERVICE – (Continued)

1.4.6 RATES – (Continued)

E. Basic Mileage Initial Period and Additional Period Schedules for Day, Evening, Night and Weekend Rate Periods.

1. Station-To-Station

<u>Rate Mileage</u>	<u>Day Initial Period 1-Minute</u>	<u>Day Additional Period 1-Minute</u>
0-8	\$.10	\$.08
9-12	.12	.10
13-16	.15	.12
17-21	.18	.15
22-26	.23	.18
27-31	.23	.20
32-41	.23	.22
42-56	.23	.23
57-71	.23	.23
72-87	.23	.23
88-127	.23	.23
128+	.23	.23

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1.4 TWO-POINT SERVICE – (Continued)

1.4.6 RATES – (Continued)

E. Basic Mileage Initial Period and Additional Period Schedules for Day, Evening, Night and Weekend Rate Periods. (Continued)

1. Station-To-Station

<u>Rate Mileage</u>	<u>Evening Initial Period 1-Minute</u>	<u>Evening Additional Period 1-Minute</u>
0-8	\$.0831	\$.0665
9-12	.0997	.0831
13-16	.1246	.0997
17-21	.1496	.1246
22-26	.1911	.1496
27-31	.1911	.1662
32-41	.1911	.1828
42-56	.1911	.1911
57-71	.1911	.1911
72-87	.1911	.1911
88-127	.1911	.1911
128+	.1911	.1911

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Flippin, Arkansas

LONG DISTANCE SERVICE
TELECOMMUNICATIONS TARIFF
1st Revised Sheet 18
Replacing Original sheet 18

LONG DISTANCE SERVICE TELECOMMUNICATIONS TARIFF

1.4 TWO-POINT SERVICE – (Continued)

1.4.6 RATES – (Continued)

E. Basic Mileage Initial Period and Additional Period Schedules for Day, Evening, Night and Weekend Rate Periods. (Continued)

1. Station-To-Station

<u>Rate Mileage</u>	Night and Weekend Initial Period <u>1-Minute</u>	Night and Weekend Additional Period <u>1-Minute</u>
0-8	\$.0550	\$.0440
9-12	.0660	.0550
13-16	.0825	.0660
17-21	.0990	.0825
22-26	.1265	.0990
27-31	.1265	.1100
32-41	.1265	.1210
42-56	.1265	.1265
57-71	.1265	.1265
72-87	.1265	.1265
88-127	.1265	.1265
128+	.1265	.1265

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Flippin, Arkansas

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LONG DISTANCE SERVICE TELECOMMUNICATIONS TARIFF

1.4 TWO-POINT SERVICE - (Continued)

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1.4.7 Discounted For Disabled

Discounted Rates Applicable to Calls Placed by Certified Hearing and/or Speech Disabled Residence Customers.

Disabled persons who have been certified to NATCO as having a hearing or speech impairment which necessitates that they communicate via a telecommunications device (e.g., teletypewriter or similar keyboard communications equipment) will receive, upon written application to NATCO, a reduction on intrastate intraLATA dial station-to-station calls placed from the premises of the certified residence account where the telecommunication device is located.

On all directly dialed calls, a 50 percent discount will apply. This discount is in addition to the rates applicable for the rate periods shown in paragraph 1.5.1 Classes of Service.

Certification of the hearing and/or speech disability requires the completion of an application form certified by a physician, otolaryngologist, audiologist, licenses speech-language pathologist or an authorized agency representing hearing and speech disabled individuals.

1.5 SPECIAL REDUCED RATES

1.5.1 RATES APPLICABLE ON CERTAIN HOLIDAYS

- A. On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the holiday rates applicable on all classes of Two-Point Long Distance Message Telecommunications Service between intraLATA service points within the State of Arkansas is the Evening rate, unless a lower rate would normally apply. Discounts do not apply to service charges as specified in 1.4.6 preceding.

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By Dr. Steven Sanders, President-General Manager
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